

Our Agency complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Our Agency does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Our Agency:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact our agency at 585-214-1000 or 1-800-1410

If you believe that our agency has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Civil Rights Coordinator
3111 Winton Rd S Rochester, NY 14623
Telephone number: 585-214-1403
TTY number: 1-800-421-1220
Fax: 585-214-1294

You can file a grievance in person or by mail or fax. If you need help filing a grievance, our Agency's Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-868-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Albanian shqip

Kujdes: Nëse flisni shqip, keni në dispozicion ndihmë falas për gjuhën. Ju lutem telefononi 585-214-1000 ose 1-800-724-1410.

Arabic العربية > العربية إذا كنت تتحدث اللغة 1-800-724-1410 أو 585-214-1000، يمكنك الحصول على دعم لغة مجاني. يُرجى الاتصال على رقم < العربية > العربية إذا كنت تتحدث اللغة

Bengali বাংলায় দৃষ্টি আকর্ষণ : যদি আপনি বাংলায় কথা বলেন তাহলে আপনার জন্য বিনামূল্যের ভাষা পরিষেবা উপলব্ধ রয়েছে। অনুগ্রহ করে 585-214-1000 বা 1-800-724-1410 নম্বরে ফোন করুন

Chinese 普通话

注意：如果您讲普通话，您可以免费获得语言帮助。请致电 585-214-1000 或 1-800-724-1410。

Creole-Louisiana

Fé Tansyon: Si to parl Kourivini, èd di langaj gratwi çé isila pou twa. Sitoplé pélé 585-214-1000 ou 1-800-724-1410.

French français

Attention, si vous parlez français, une assistance linguistique gratuite est à votre disposition. Veuillez appeler le 585-214-1000 ou le 1-800-724-1410.

Greek ελληνικά

Προσοχή: Αν μιλάτε ελληνικά, διατίθεται δωρεάν βοήθεια στα ελληνικά. Καλέστε τους αριθμούς 585-214-1000 ή 1-800-724-1410

Italian italiano

Attenzione: se si parla italiano, è disponibile l'assistenza gratuita in lingua. Telefonare al numero 585-214-1000 oppure 1-800-724-1410

Korean 한국어

주의: 한국어라고 말씀하시면, 무료 언어 도움을 받으실 수 있습니다. 585-214-1000번 또는 1-800-724-1410번으로 전화하시기 바랍니다.

Polish polsku

Uwaga: osoby mówiące po polsku mogą skorzystać z bezpłatnej pomocy językowej. Prosimy zadzwonić pod numer 585-214-1000 lub 1-800-724-1410

Russian русски

если вы говорите по-русски, вы можете воспользоваться бесплатной языковой помощью. Позвоните по одному из следующих номеров: 585-214-1000 или 1-800-724-1410

Spanish español

Aviso: Si habla español, puede acceder a la ayuda gratuita en este idioma. Llame al 585-214-1000 o 1-800-724-1410.

Tagalog Tagalog

Paalala: Kung nagsasalita ka ng Tagalog, may makukuha kang libreng tulong sa wika. Mangyaring tumawag sa 585-214-1000 o 1-800-724-1410.

Urdu اردو

اگر آپ اردو زبان بولتے ہیں تو، آپ کو زبان سے متعلق اعانت کی خدمات مفت دستیاب ہیں۔ براہ کرم 1-800-724-1410 یا 585-214-1000 توجہ دیں: اگر آپ اردو زبان بولتے ہیں تو، آپ کو زبان سے متعلق اعانت کی خدمات مفت دستیاب ہیں۔ براہ کرم پر کال کریں۔ یا 724-1410

Yiddish אידיש

אויב איר רעדט אידיש, קענט איר באקומען שפראך הילף פריי פון אפצאל. רופט 1-800-724-1410 אדער 585-214-1000 אכטונג: